UPBed™

PRODUCT MANUAL



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UPBED

journey
HEALTH & LIFESTYLE®

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UPBed™

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Revision Date: March 2026

Welcome to Your UPbed® Standard

Thank you for purchasing the **UPbed® Standard!** This 4-in-1 adjustable beb easily transforms from a flat sleep surface to a sit-up, chair, or lift position with the touch of a button. Featuring a supportive memory foam mattress and user-friendly remote, it's designed to help you sleep comfortably, sit up, and stand with confidence and ease.

Please read this product manual carefully. If you have any questions regarding your UPbed, contact Journey Health & Lifestyle Customer Service by calling **800-958-8324**.

Motor Usage

The lift motors are not designed for continuous operation. If your model includes massage functions, those motors are also not designed for continuous use. Extended or repeated operation without rest periods can shorten the lifespan of the motors and void the warranty.

Weight Limit

The maximum recommended weight is 600 lb, evenly distributed across the bed base. This bed is not designed to lift or support that full weight in the head or foot sections alone. It can lift this amount only when moving from the chair position to the lift position.

WARNING: Exceeding the recommended weight limit may cause product damage or failure and void the warranty.

Safe Use and Positioning

For best performance and safety, always enter and exit the bed in the flat (horizontal) position or the raised chair position. Avoid placing extra weight on the head or foot sections when they are raised. **Do not stand on the bed at any time.**

Small Children and Pets

Dispose of all packaging materials immediately after unboxing, as they can present a suffocation hazard to children or pets. Do not allow children or pets under or on the bed base. Children should never operate the bed without adult supervision.

Pacemaker Warning

This product's vibration feature may produce sensations similar to light exercise. Individuals with pacemakers should consult a physician before using this function.

Oxygen and Flammable Materials

Do not use this bed with tent-type oxygen therapy equipment or near flammable gases or materials.

Electrical Safety

- Always connect the bed to a properly grounded, three-prong outlet.
- Do not use extension cords, power strips, or adapters.
- Unplug the bed before cleaning or when not in use for extended periods.
- To reduce risk of shock, do not expose the bed or remote to water or other liquids.
- Inspect power cords regularly; if damaged, unplug immediately and contact customer service. Do not attempt repairs yourself.
- Avoid operating the bed during electrical storms.

Service Requirements

Service technicians are not responsible for moving furniture, headboards, footboards, or other items to access the base. Ensure the area around the bed is clear before service.

Pinch-Point Warning

During operation, small gaps (pinch points) form in the moving parts. Keep hands, arms, legs, and pets clear of these areas at all times. Entrapment or injury can occur if limbs or objects enter these spaces during movement.

Noise and Vibration

The sound level of the motors may vary based on flooring and environment. On hardwood floors, the massage feature may produce a noticeable resonance. To minimize noise, place a rug or rubber caster cups under each leg of the base.

Warranty Warning

Do not open any control boxes, remote hand controls, motors, or other electrical components. The product warranty will be void if these components are tampered with or altered. Do not attempt to alter component wiring or adjust or modify the structure of the product in any way. Doing so will void the warranty. Any repair or replacement of base parts must be performed by authorized personnel.

Lubrication Warning

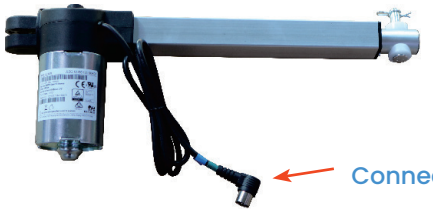
This product is designed to be maintenance free. Do not apply lubricant to any part.

Product Ratings

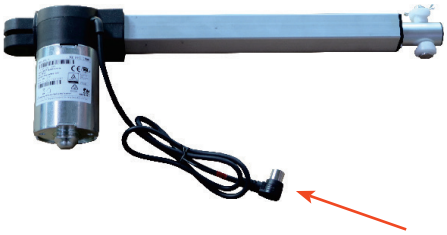
UL-recognized components. CFR 1633 rated.

1. The Head Motor connects to the control box in the indicated slot.
2. The Foot Motor connects to the control box in the indicated slot.
3. The wired remote is already paired and ready to use.
4. The Control Box is the center of control.
5. The Power Adapter is connected to the control box in the indicated slot. The plug ends goes in a grounded electrical outlet.

1. Head Motor



2. Foot Motor



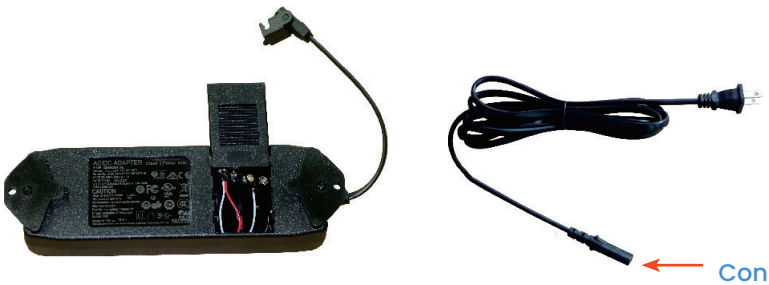
3. Wired Remote

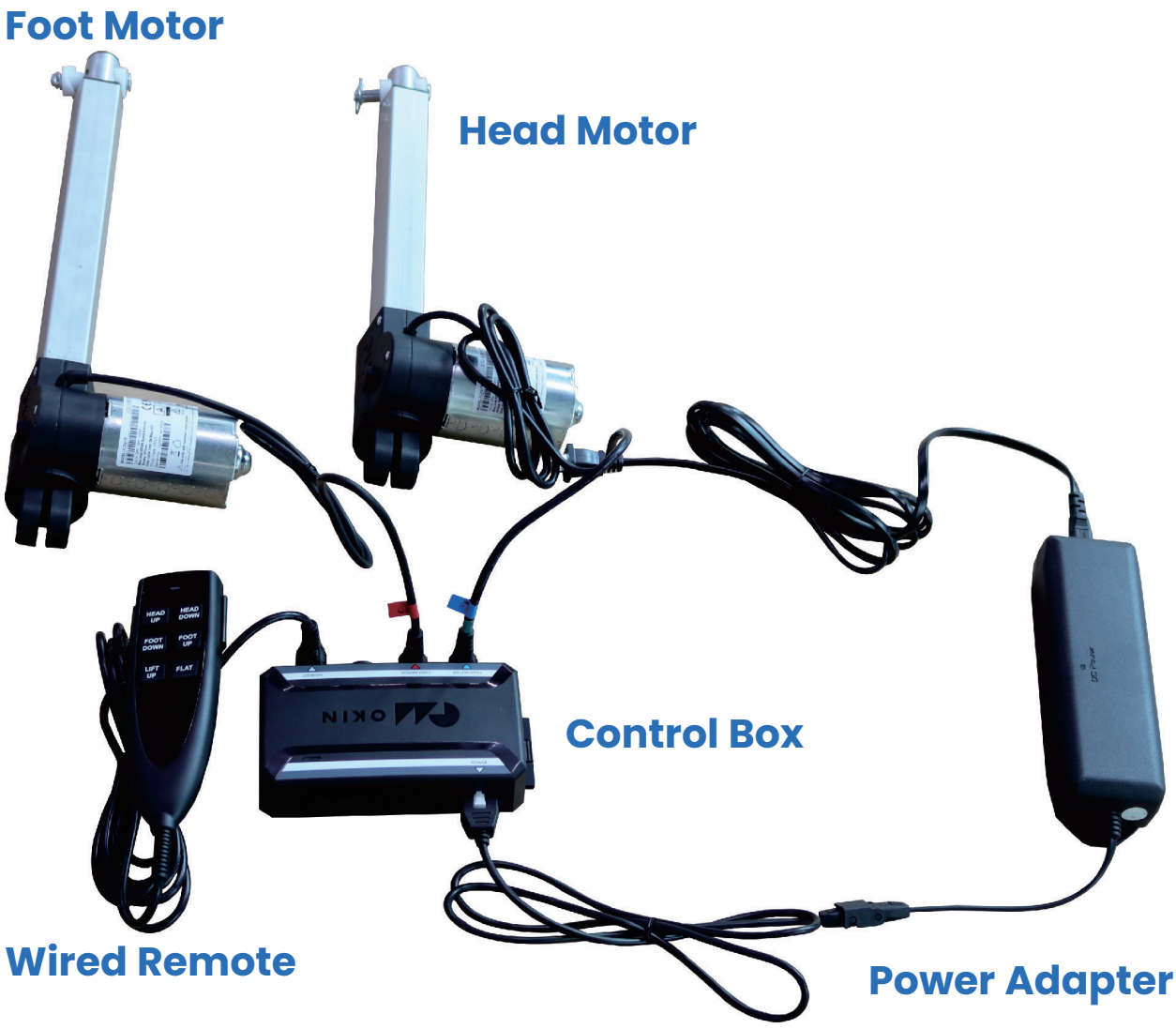


4. Control Box



5. Power Adapter / Cable





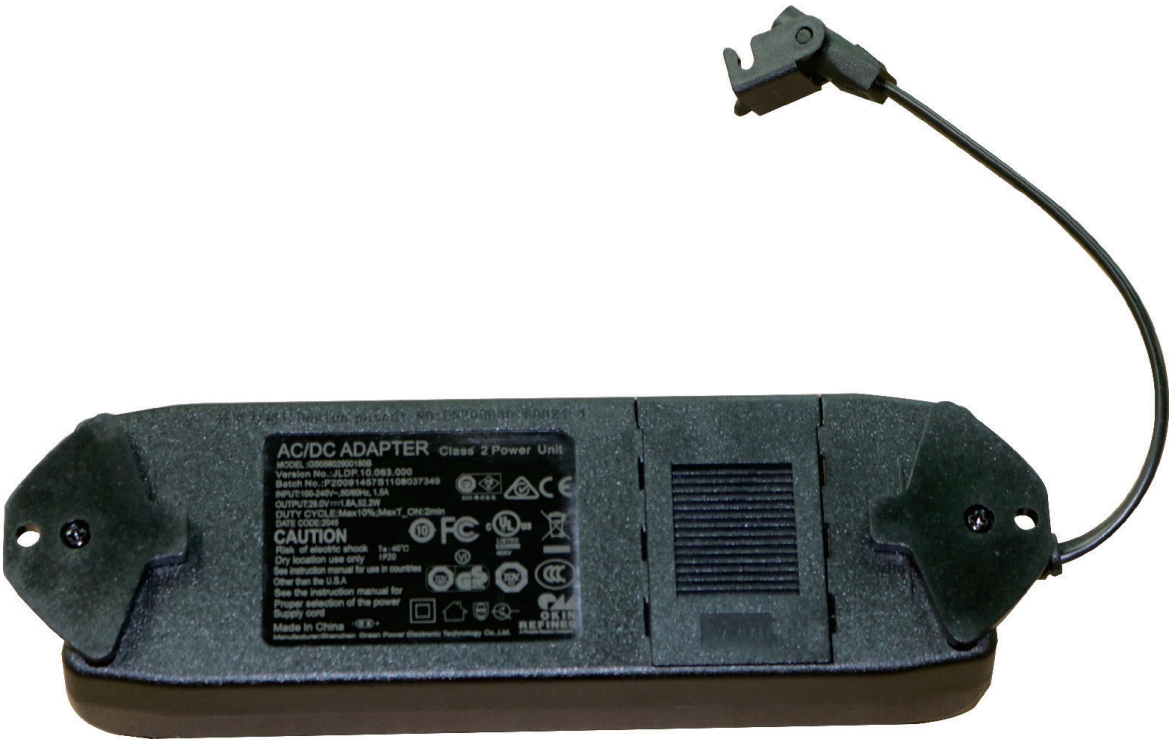
Input: AC100-240V,50/60Hz, 1.5A
Output: DC 29V 1.8A



NOTE: Press and hold the "Flat" button on the remote each time you power the UPbed on.

1. When there is no power, check to make sure all cords are connected properly and the plug is inserted securely into the power outlet. Test to ensure that the outlet has power.

2. In case of no power supply, purchase two 9-volt batteries and install them in the AC/DC power adapter as a battery backup.
This will allow the base to adjust back to the FLAT position if the power goes out. Press the “FLAT” button to get the bed flat after installing the two 9-volt batteries.



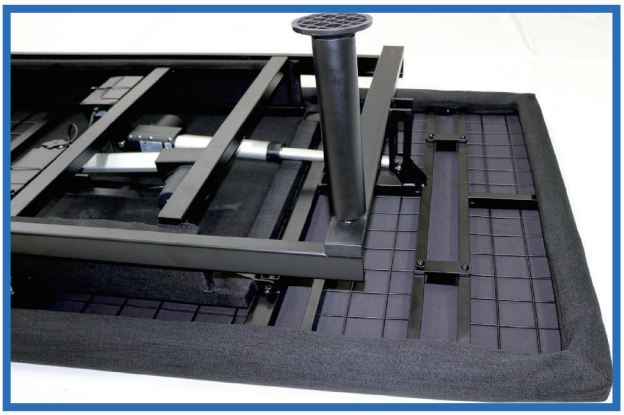
3. When there is power supply but the head or foot of the bed is not functioning, replace the motor.

STEP 1 Open the box and you will see the components in the pictures below:





STEP 2 Take the four metal brackets with the bolts and align them to the base where the A's are located, using the Allen wrench to fasten them to the frame. Make sure the bolts are all the way in and tightly secured.



STEP 3 Remove the siderail screws from the bed frame.



STEP 4 Use the supplied side frame insert on the metal frame as shown; then tighten the screws again.







STEP 5 Tighten 4 legs; then flip the bed and slide the 2 guardrails into place.



Any questions?

Call 1-800-958-8324

UPBed™ 12-Month Limited Warranty

Journey Health & Lifestyle warrants the frame and mechanical components to be free from defects in materials and workmanship for a period of twelve (12) months from the original purchase date. The originally supplied guardrails and mattress are all warranted to be free from defects in materials and workmanship for a period of six (6) months from the original purchase date. If within such warranty period the components or parts referenced in this paragraph shall be proven to Journey Health & Lifestyle's satisfaction to be defective, the product shall, at Journey Health & Lifestyle's option, be repaired or replaced with new or refurbished product components. In some cases, an installation kit with instruction may be provided to the owner to facilitate installation of a replacement product component. The warranty does not include any labor charges incurred in product component installation. The warranty period of the repaired or replaced product shall terminate with the termination of the warranty period for the original product. Journey Health & Lifestyle's sole obligation and your exclusive remedy under this warranty shall be limited to such repaired or replaced product.

Contact Journey Health & Lifestyle before sending any product for warranty repair or replacement. Do not send any product without our prior written consent.

Limitations and Exclusions:

This warranty does not cover damage, deterioration or malfunction resulting from accident, negligence, misuse, abuse, occupancy by more then one user and cargo weight above that specified in this Product Manual; improper storage; improper operation or failure to follow instructions according to this Product Manual; damage in shipment of the product (claims must be presented to the carrier); repair, attempted repair or modifications made by anyone other than Journey Health & Lifestyle; any unit on which the serial number has been defaced, modified or removed; normal wear items; any periodic maintenance; deterioration due to perspiration, corrosive atmosphere, or ground covering such as pine needles or crushed limestone dust, or other external causes such as punctures, extremes in temperature or humidity; damages related to lighting, food or circumstances beyond Journey Health & Lifestyle's control; or products subjected to commercial or institution use.

This warranty applies in North America only and is extended only to the original purchaser of the UPBed™ product when purchased directly from Journey Health & Lifestyle (USA) or an authorized reseller. The warranty is nontransferable beyond the initial purchaser. This warranty gives you specific legal rights and you may also have other legal rights which vary from place to place.

The foregoing warranty is exclusive and in lieu of all other express warranties, implied warranties, including but not limited to the implied warranties of merchantability and fitness for a particular purpose, and shall not extend beyond the duration of the express warranty provided herein. Journey Health & Lifestyle shall not be liable for any consequential or incidental damages whatsoever and disclaims any liability beyond the initial purchase price of the UPBed™ Product.

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If you have any questions, call us at our toll free number:

1-800-958-8324